

SUMMARY OF QUALIFICATIONS

An experienced transportation and parking management professional, with expertise in level of service design, project planning, contract management, inter-agency coordination and operational implementation. Designed and implemented numerous successful parking and transportation systems, produced key event communications strategies, and effectively recruited, trained and managed staff, contractors, and volunteers. Wrote and produced key documents for government and private sector clients, notably the transport chapter of the Russian Football Union's successful 2018 FIFA World Cup bid.

A skilled communicator with experience representing organizations to the International Olympic Committee ("IOC"), the Olympic Council of Asia ("OCA"), National Olympic Committees ("NOCs"), various International Sports Federations ("IFs"), Special Olympics, Inc. ("SOI"), media organizations and government officials at all levels throughout the world.

A Member of the Las Vegas Metropolitan Police Department's ("Metro") internal Use of Force Review Board and the independent Metro Citizen Review Board; a Commissioner on the City of Las Vegas Traffic and Parking Commission and a Member of the City of Las Vegas Traffic Signal Capital Improvements Advisory Committee. Volunteer Operations and Technology lead for Sustaining Excellence (www.sustainingexcellence.org) leadership development program.

EMPLOYMENT EXPERIENCE

Five Tool Group, Inc.
President and Owner

October 2003 – Present
Las Vegas, NV

Established the company in 2003 upon beginning service as Programme Manager of Transport, Parking, Wayfinding & Signage at the Organising Committee of the 15th Asian Games Doha 2006. Consulted to the Brazilian Olympic Committee on their Rio 2016 Summer Olympic Games bid. Served as the Transport Subject Matter Expert to the Roma 2020 Olympic Games Bid Committee. Produced the Transport chapter of the Russian Football Union's successful 2018 World Cup bid. Produced the Transport chapter of the City of Ekaterinburg's Expo 2020 bid. Key achievements include:

- ◇ 2015 Pan Am/Parapan Am Games, Bus Systems Senior Manager (**PW Transportation, Ltd.**) – Oct 2014/Sep 2015 (Toronto, CAN). Managed Airport, Athlete, Media & Technical Officials transportation systems.
- ◇ 2014 Electric Daisy Carnival, Transportation Coach Manager (**Insomniac**) – June 2014 (Las Vegas, NV USA). Managed 100 vehicles, moving 8,000 spectators from the event's largest passenger hub.
- ◇ 2014 XXII Olympic Winter Games, Transportation Coach Manager (**Jet Set Sports**) – Jan/Feb 2014 (Sochi, RUS)
- ◇ 2012 Democratic National Convention, Project Manager, Bus Services (**Event Transportation Associates**) – Nov 2011/Dec 2012 (Charlotte, NC USA)
 - Managed a team that included representatives of Event Transportation Associates, Vectour Group, and Charlotte Destination Group in the successful delivery of convention shuttle bus services.
- ◇ 2008 Special Olympics Invitational Winter Games/2009 Special Olympics World Winter Games, Senior Director, Delegation & Event Services – Jul 2007/Mar 2008; Feb 2009 (Boise, ID USA)
 - Managed the design, planning and execution of Accommodations, Delegation & Family Services, Food Services, Language Services and Transport & Parking. Lead a team of 7 staff/1,000 volunteers in the delivery of a successful 2008 Invitational Winter Games. Successfully delivered Head of Delegation Seminar in March 2008. Provided volunteer support to the VP of Support Services & Operations at the 2009 World Games, in Accommodations, Food Services, and Logistics.
- ◇ Brazilian Olympic Committee (2016 Summer Olympic bid), Consultant – Oct 2007 (Rio de Janeiro, BRA).
- ◇ 15th Asian Games Doha 2006, Programme Manager, Transport, Parking, Wayfinding & Signage – Oct 2003/Mar 2007 (Doha, QAT)
 - Directed a multi-national transport, parking and signage team of 150, a budget of \$60 million and the operation of 2,000+ vehicles. Ensured the successful design, planning and execution of the transport,

parking, way-finding & signage plan, serving 10,300 NOC members, 4,500 Media, 3,000 VIPs, Sponsors and Dignitaries and 15,000 Workforce.

Partnered with Coach America Transportation Services (“CATS”) from March through June of 2011, as Director of Operations. Successfully delivered transport services to:

- ◇ *American Association of University Women Convention* – June 2011 (Washington, DC)
- ◇ *American Association of Museums Convention* – May 2011 (Houston, TX)

Partnered with Transportation Management Services (“TMS”) from April 2008 through February 2011 to assist in business development on London 2012 contract. Assumed additional duties, including work in South Africa and the Middle East. Key achievements:

- ◇ Director of TMS South African affiliate, delivering transport services for the 2010 FIFA World Cup.
- ◇ Provided services to Sponsors and Cultural Olympiad at 2010 Olympic Winter Games, Vancouver.
- ◇ Consultant to TMS United Kingdom affiliate, providing services to:
 - *Edinburgh 2011 International Military Tattoo*,
 - *London 2012 Summer Olympic & Paralympic Games*,
 - *Glasgow 2014 Commonwealth Games*;
 - *Sochi 2014 Olympic and Paralympic Winter Games*,

F & H, Inc. / International Event Services, Inc.

June 2002 – July 2003

Vice President

Las Vegas, NV

A key member of a corporate spin-off, assuming several new responsibilities, including accounting, marketing and technology, while retaining all of the event-specific duties at Forsythe & Associates. Key achievement:

- ◇ *2003 Special Olympics World Summer Games*, Transportation Project Manager – Oct 2002/Jul 2003 (Dublin, IRE)
 - Developed and managed the successful transport project plan for 8,000 athletes, coaches and officials, 1,000 members of the worldwide Media, 2,000 Dignitaries and 7,000 Participant Family members.

Forsythe & Associates, Inc.

June 1986 – May 2002

Senior Project Manager, Events

West Covina, CA

Joined the management company of the former LAOOC Transportation Director; responsibilities included special event planning, human resource recruitment, training and management, event communications and operational delivery. Key achievements:

- ◇ *Olympic & Paralympic Winter Games of 2002*, General Manager of Transportation Operations – Sep 1999/May 2002 (Salt Lake City, UT)
 - Developed and managed transport systems for over 5,000 athletes, coaches & officials, and 11,500 members of the worldwide media. Produced Media and Athlete Bus Systems shuttle schedules. Led an operational team of 1,000, a management team of 8 and managed a \$20+ million budget. Represented SLOC at the Utah Department of Transportation’s Traffic Operations Center.
- ◇ *2001 Special Olympics World Winter Games*, Senior Director of Transportation – Nov 1999/Mar 2001 (Anchorage, AK)
 - Supervised the project team responsible for the development of the transport systems for 3,000 athletes, coaches and officials, 1,000 members of the Media, and 1,000 Dignitaries in Anchorage.
- ◇ *1999 Special Olympics World Summer Games*, Senior Director of Transportation – Sep 1998/Jul 1999 (Raleigh, NC)

- Developed and implemented transport operating plan for over 15,000 participants at the 1999 Special Olympics World Summer Games. Achieved all objectives, on schedule, within budget.
- ◇ *1998 Goodwill Games*, Ground Transportation Manager – Jul 1997/Aug 1998 (New York, NY)
 - Managed event transport operations for the 1998 Goodwill Games in NYC / Long Island; achieving all objectives, on schedule and within budget. Supervised a team of 28 staff and 950 volunteers.
- ◇ *NBC Olympics Unit*, Ground Transportation Manager – Jun 1996/Aug 1996 (Atlanta, GA)
 - Managed bus system for NBC's 1996 Olympics Client Guest Program, which included the production of daily bus schedules for 50 recliner coach buses, serving 28 venues. Managed team of 53.
- ◇ *World Cup USA, 1994*, National Director of Transportation – Dec 1993/Aug 1994 (Los Angeles, CA)
 - Managed comprehensive transport operations for World Cup USA 1994; achieved a 17% reduction on a budget of \$12 million, in nine U.S. cities, while managing a multi-city team of 20.
- ◇ *U.S. Olympic Festival, 1987*, Assistant Transportation Manager – Jun 1986/Aug 1987 (Raleigh, NC)
 - Designed, produced and implemented Transport Operations Plan for 1987 U.S. Olympic Festival.

Los Angeles Olympic Organizing Committee ("LAOOC")

May 1983 – August 1984

Senior Transportation Manager ("STM")

Los Angeles, CA

Managed a team of 19, responsible for the largest area of all STMs at the 1984 Summer Olympic Games Organizing Committee. Key achievements included creation of the Department's Concept of Operations prototype, the identification of all operational and staffing requirements, and the production of all job descriptions, duties & responsibilities.

EDUCATIONAL EXPERIENCE**The Ohio State University**

September 1995 – June 1997

Graduate Program, Department of Philosophy

Columbus, OH

California State University, Bakersfield

September 1988 – June 1995

Bachelor of Arts in Philosophy (*Cum Laude*)

Bakersfield, CA

1995 Outstanding Graduate in Philosophy and Religious Studies

Member of *Alpha Chi* Honor Society**Bakersfield Community College**

January 1985 – June 1988

Associate in Arts (Honors Graduate)

Bakersfield, CA

PROFESSIONAL REFERENCES

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